

ANNUAL REPORT 2020/21



FOODCARE
FOOD RELIEF. FOOD RESCUE.

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FoodCare thanks the community for its generous support through donations of food and funds, enabling so much more for our customers.

PRESIDENT'S REPORT

The last 12 months have been a challenge for the country, and some regions have been far more affected than others, so it is in this context that I present FoodCare's report for the 2020/2021 reporting period. Again, our fabulous volunteers in whatever capacity have continued their great service to FoodCare and our customers and it because of their efforts that we have been able to maintain our operation throughout the pandemic.

Due to generous financial donations from the community, FoodCare was able to fully support refugee families who were unable to access any financial assistance from the Government and who subsequently found themselves in exceedingly difficult circumstances. We were also able to add value to those customers who were under enormous financial stress with extra free groceries and this value add will continue until the end of 2021. Those donations have also enabled FoodCare to purchase additional fruit and vegetables to supplement the food we rescue from various outlets.

We would also like to extend our appreciation to: Orange Baptist church who regularly provide grocery items for those customers who don't have any money, Orange Ex-Services Clubs NSW Grants for funds that enabled a redesign of our website, Newcrest for our fabulous new awning, fridge and freezer and Central West Food Rescue for a large glass fronted fridge and freezer. Also, many thanks to the community at large for their generosity in donating either financially or with grocery items.

Our committee said goodbye to two of our very valued committee members, Emma Dresser and Elizabeth Stamatelos. We are extremely



grateful for their input and contribution during their tenure, and we welcomed Kate Baxter to our ranks and look forward very much to her input and expertise.

FoodCare implemented a NSW Government Covid Safety Plan in July 2020 which ensures the health and safety of both our volunteers and customers and provides reassurance when our customers come to shop.

We commenced a home delivery service during the latter part of 2020 to provide outreach to all those who might be housebound, immobile or have a disability that prevents their easy access to fresh food and groceries.

Huntley Berry Farm contacted FoodCare with a very generous offer regarding their end of season produce. If we provided the volunteers, we could pick designated vegetables at no cost. This generosity enabled a wonderful supply of produce to our customers, and we were extremely grateful.

We would also like to say a big thank you and express our appreciation for the wonderful support and generous donations from home gardeners that call into the shop on a regular basis to drop off excess produce to the delight of those who shop with us.

Finally, I would like to say a very, very big thank you to our hardworking committee, Lee Cook (vice-president), Alex Ruse (secretary), Allan Dive (treasurer), Anne Hopwood (volunteer coordinator), Kylie Warren (food coordinator), Catherine Rainger, Sue Clarke and Kate Baxter, team leaders, food collectors, bus drivers and all the volunteers. FoodCare would not exist without you.

My fervent wish is that 2022 will be a much better year for our country and more broadly the community in which we live. FoodCare will be there to support all who are in need of our service.

Bev Williams
President



I volunteer at FoodCare as I feel it is a responsibility to help those in need. They say it takes two or three events of bad luck in your life for anyone to be in financial hardship - without food, homeless. If I can help in some small way and treat others with respect and dignity, then I feel I have made a difference. I would encourage everyone to volunteer in any way they can as there are lots of opportunities to give back to the community.

- Terry, business owner

COMMITTEE MEMBERS

Bev Williams - President

Bev happily retired in July 2018 having spent her whole working life in the financial and retirement planning sector. During her working life, Bev became a volunteer with the Vinnies food van from inception and a Lifeline counsellor. Before finishing work she researched some new volunteer opportunities which is where she found FoodCare, it appealed because of its outreach into the community which helps to make a difference to the lives of those who use the service.

Lee Cook - Vice President

Lee is a qualified veterinarian who has been retired for a number of years. He worked mainly for the Department of Primary Industries in policy and legislation, and represented the Department at a number of state and international activities. Since his retirement he has trained and subsequently worked in teaching English as a second language both in Australia and overseas. He has previously held committee positions in his local church and other community organisations, and has worked with migrant support, ESL teaching face to face and online, as well as with FoodCare.

Allan Dive - Treasurer

Allan holds a Bachelor of Business degree majoring in accounting. Most of his career was spent working in local government, holding positions such as accountant/chief clerk, finance manager, director of finance and corporate services and general manager. Allan ceased working in local government in 2011 and transitioned from a part-time to a fulltime farmer up until his retirement in 2019.

Alex Ruse - Secretary

Alex has been involved in the community services sector for over 30 years, particularly in the areas of family work and education. She has worked as a TAFE teacher in the Community Services faculty for the past 20 years. Alex has a Graduate Certificate in Community Practice and a Cert IV in Governance and has held positions on several local and state boards of management.

Anne Hopwood OAM – Volunteer Co-ordinator

Anne has had a long career working in the community services sector and held the position of Community Services Manager with Orange Council. She has been a board member of a number of not-for-profits organisations in Orange and ran her own consultancy business Pinnacle Partnerships for ten years. Anne holds a Degree in Social Science and a Post Graduate Certificate in Social and Community Practice and is an accredited mediator.

Sue Clarke – General Member

Sue has a long-time background in education and for the last 20 years has worked with NetWaste, a regional waste group consisting of 26 councils in central & western NSW as environmental learning adviser. Sue works with councils and community groups across her region to develop and implement education programs that focus on improved waste management. The opportunity to be part of the FoodCare Committee has been a most rewarding experience from both a work and personal perspective. Sue really enjoyed making the most of some free time created by the COVID pandemic as it allowed her to volunteer in the FoodCare supermarket for the first time. Getting to know some of our customers and seeing first-hand how it all works was invaluable, and I hope to get back into the hands-on volunteer mode in the future.

Catherine Rainger – General Member

Catherine is a recent arrival in Orange and joining FoodCare has not only afforded her the opportunity of seeing first-hand the results of a coordinated food relief program, but given her the opportunity to meet many new people. She has degrees in both accountancy and education, as well as running her own business in tutoring for 25 years. She has occupied positions on several committees whilst raising a family.

Kate Baxter AM – General Member

Kate Baxter holds a degree in social work and post graduate qualifications in social work, education and counselling. She is a fellow of the Institute of Managers and Leaders and a graduate of the Australian Institute of Company Directors. Kate currently runs a consulting business based in western NSW. Prior to that she worked for 36 years in NSW Government – most recently as the head of TAFE in western NSW. Kate has previously held board positions in regional development, social services, and regional economic research.

VOLUNTEER COORDINATOR'S REPORT

Another successful year for FoodCare due to the great support of our volunteers who are committed to keep the service open and the shop running smoothly. We have approximately 65 volunteers who do a variety of roles on behalf of FoodCare: working in the shop, collecting donated food, driving the bus and unloading the weekly stock delivery pallet. Some volunteers work 4 hours every fortnight and some an hour occasionally, when we need them.

The shop has eight teams each with a team leader. This system works well, and great friendships have developed within the teams. I'm very grateful for the seven team leaders who do a fantastic job in ensuring the shop runs smoothly and relaying information from the committee. An important task when working with such a large volunteer base is to ensure that we communicate regularly and in a timely manner.

FoodCare is classified an essential service under the Covid-19 regulations and has remained open during various lockdown periods in 2020 and 2021. The committee is aware of its responsibility to keep volunteers and customers safe, and the Covid-19 safety plan identifies a number of control measures that have been implemented in the shop to ensure everyone's safety.

During the reporting period, we held two volunteer recognition events as a thank you to our volunteers. At the end of the year, all teams were invited to go to a café or restaurant of their choosing and during Volunteers Week, each team was provided with drinks and morning tea.

FoodCare only attended one community event - The Orange Show, as most were cancelled due to Covid-19. We did hold an orientation morning for volunteers at the beginning of 2021 and welcomed medical students from CSU who worked in the shop one day a week for two months.

Volunteers took on some new tasks during the reporting period: providing a delivery service for those at home and picking fruit and vegetables at Huntley Berry Farm which were then passed onto our customers for free.

I wish to thank all volunteers for their contribution to FoodCare and their commitment during these unusual times. FoodCare volunteers are without a doubt an enthusiastic group who enjoy being part of the organisation. We are lucky to have them and without them we would not exist.

Anne Hopwood
Volunteer Coordinator



FOOD COORDINATOR'S REPORT

Foodbank

FoodCare continues to purchase food and other non-food products from Foodbank NSW - the largest hunger relief organisation in Australia. They rescue edible surplus food & groceries from farmers, manufacturers & retailers so it doesn't end up as landfill. They provide 90% of all food relief in NSW. Covid-19 has had an impact on demand for Foodbank with a flow-on affect for charities, with some items difficult to access.

Fortunately, we have been able to order chilled and frozen goods from Foodbank on a trial basis which allows customers access to a greater choice of food.

Social Harvest

Social Harvest is FoodCare's local initiative for community members to share excess produce from their gardens with FoodCare customers. This has been very successful, and thanks must go to the many home-gardeners and orchardists who have donated a range of beautifully fresh and often organic produce. As a result, customers have had free access to a huge range of fruit, vegetables and herbs.

Covid Donation

During Covid lockdown, FoodCare was lucky enough to receive several large donations of eggs from local businesses, who had to put on hold their regular trade with local cafes and restaurants during this period.

Emergency relief donations

Particular thanks must go to the Baptist church, who have again supported FoodCare families by donating non-perishable food each week. This allows us to provide a range of free food to individuals and families who present to FoodCare with no money and who may be staying in temporary accommodation or even living on the streets.

We have also received donations from James Sheahan Catholic High School and members of the wider community, many of whom had been clearing their pantry before moving house. Thank you to everyone who has donated to FoodCare during the reporting period.

Regular Sources of Food

We would like to thank the following for their ongoing support of FoodCare:

- Aldi
- Allandale Pasturised Eggs
- Ashcrofts IGA through its Let's Make Better charity
- Carbeen Pastured Produce
- Coles (Secondbite initiative)
- Fresh Fodder
- Harris Farm
- Martelli Orchards
- Orange Baptist Church
- Racine Bakery
- Thornbrook Orchard
- Woolworths



FoodCare's Contribution

As a result of some very generous financial donations, FoodCare has been able to purchase fresh fruit and vegetables from Martellis' orchard each week to supplement the fruit and vegetables collected from local supermarkets. This has been particularly valuable when supplies from supermarkets have been low. This produce is passed on to all customers free of charge.

Volunteers

I'd like to thank my wonderful delivery volunteers who unload, mark and stock the shelves weekly, ready for our customers and the many pick up volunteers that collect from the local supermarkets and orchards.

Conclusion

I would like to thank the committee and volunteers for supporting me in my role as food coordinator; it's been a busy year. I have really enjoyed 2021 and look forward to an exciting year ahead.

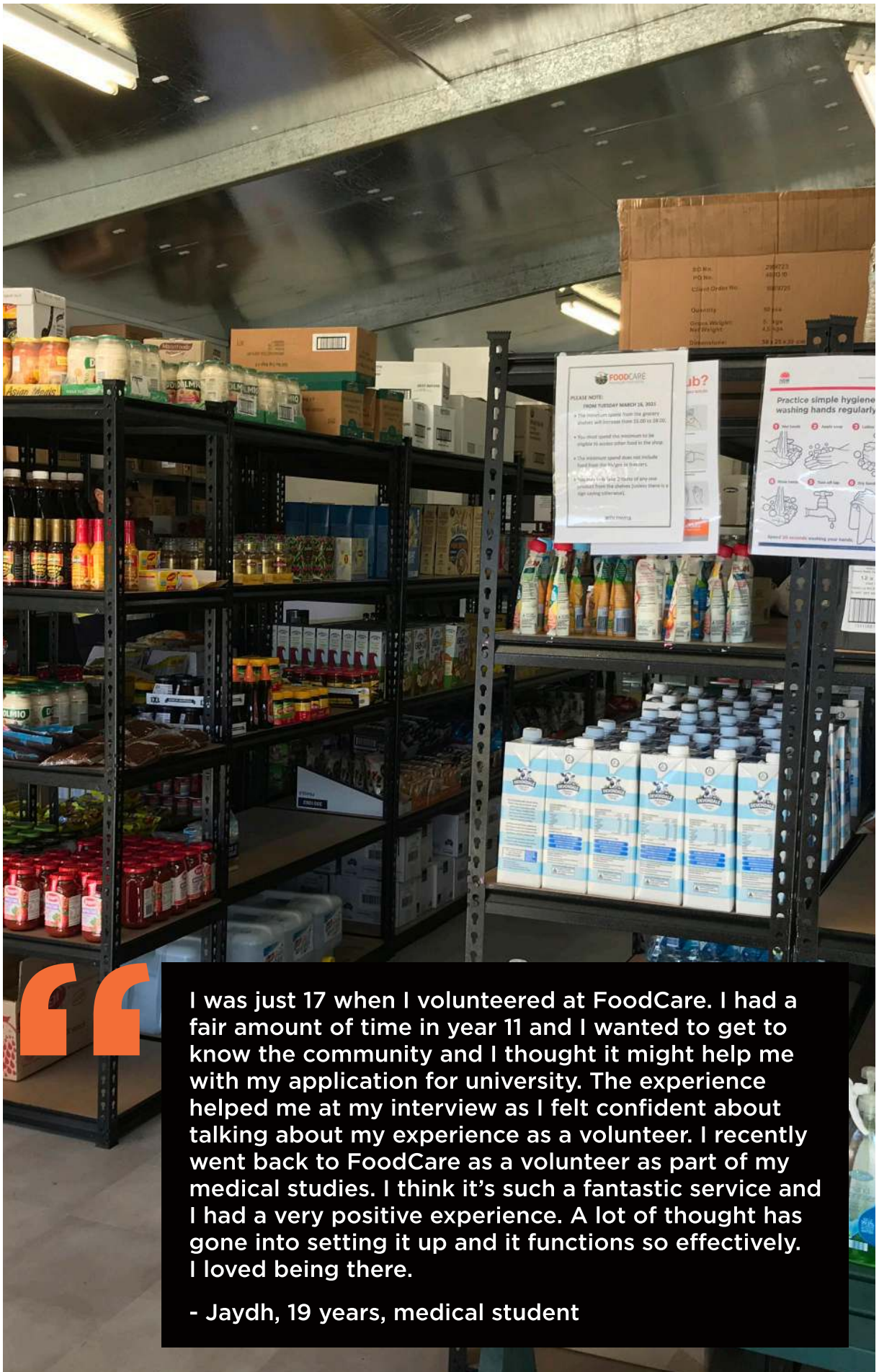
We hope to have continued support from our current supplier sand producers, and very much welcome new suppliers and producers in 2022.

Kylie Warren
Food Coordinator



I'm a keen gardener and a friend told me about FoodCare. Now I give all my excess veggies to FoodCare - lettuce, spinach, carrots, bok choy, eggplant, potatoes. I hate waste so it's good I have somewhere to send my veggies and others can enjoy them.

- Keith, ex horse trainer, 80 years plus



I was just 17 when I volunteered at FoodCare. I had a fair amount of time in year 11 and I wanted to get to know the community and I thought it might help me with my application for university. The experience helped me at my interview as I felt confident about talking about my experience as a volunteer. I recently went back to FoodCare as a volunteer as part of my medical studies. I think it's such a fantastic service and I had a very positive experience. A lot of thought has gone into setting it up and it functions so effectively. I loved being there.

- Jaydh, 19 years, medical student

GRANTS

Project: Waste Less, Recycle More Organics Infrastructure Grant Program - Applied for \$150,000

Food Rescue Central West (FRCW) grant application was successful and thank you to HopeCare in Bathurst for taking the lead role in this project. Seven communities were part of this trial 'Hub' approach to working together: Bathurst, Orange, Grenfell, Parkes, Lithgow, Cowra and Canowindra. HopeCare travels to Sydney once a month in a refrigerated truck and collects food from FoodBank. This food is then delivered to agencies at a suitable time. The grant also included a request for funding to assist FoodRelief

Agencies purchase any additional small infrastructure they may need such as fridges or eskies etc. COVID has created ongoing problems but overall the Hub project has worked well, providing the FRCW agencies with a more sustainable future that includes a greater range of low cost food which can be difficult to source otherwise.

FoodCare Garden - Love Food Hate Waste Grant of \$1000

We also successfully applied for a small grant of \$1000 from the Environmental Protection Authority (EPA) to develop a small garden at the back of the FoodCare supermarket. A raised bed was donated by one of our generous volunteers, we purchased a number of mobile single raised beds, a compost bin and mulch etc. We ran a community workshop on March 13, 2021 and had about 10 energetic volunteers that arrived to help us turn the back area into a garden. The idea was to share produce with our FoodCare customers but lack of sunlight did limit what we could grow over the winter months but we are presently waiting for recently planted seeds to come up and we will be replanting plus have been offered the use of several plots at the ELF Community Garden in the Orange Showground so look forward to sharing more produce with our customers.



When COVID-19 hit I thought I'm well, young and fit there must be something I could do to help the elderly or those that needed to stay at home - perhaps grocery shopping or doing errands. Our family have a history of volunteering. I contacted a few agencies and one of them suggested FoodCare. I enjoyed being at FoodCare and the interaction with customers and volunteers. I felt my contribution was valued, the commitment was only a few hours each fortnight so very manageable and fitted in with my family and work commitments.

- Eve, mother of three teenagers , online business

FREE TRANSPORT

FoodCare continues to provide free door to door transport for its customers two mornings a week. This is made possible through the generous support of LiveBetter who provide the bus to us free of charge.

Bookings are made to a dedicated phone the day before the required trip. We find numbers of our clients also get themselves to FoodCare and then use the bus to get their shopping home.

We currently have 5 drivers who are rostered to drive the bus, with a new one currently being approved by LiveBetter. The drivers are on a rotating roster that usually covers a three month period.

A bus coordinator meets with the drivers every couple of months to socialise and discuss the rostering and any issues that may have arisen for them or the committee.

The number of customers carried varies markedly, with Covid restrictions having reduced the usual numbers – perhaps because customers are concerned about the shared space. We also find someone using the bus for a while, then stopping, while new users come on board.

The overall bus use has been an average of 4 passengers a day, reducing in the more recent lockdown to 3 or so. This means about 370 people have been carried in the last 12 months.

We can only provide this service because of the generosity of LiveBetter and the drivers who give their time to support FoodCare and its customers.

Lee Cook / Mike Seccombe
Bus Coordinators



FOODCARE FACTS AND FIGURES

- Number of shopping occasions **5,665**
- Number of customers assisted with FoodCare vouchers **986**
- Number of customers assisted who presented with no money **106**

- Total sales of food **\$90,599.51**
- Total rescued food from supermarkets **15126kg/15.12 tonnes**
- Total value of additional fresh food purchased through donations provided to customers for free **\$17,125**

- Volunteer transport drivers **7**
- Volunteer food collectors **6**
- Volunteers working the shop **8 x teams of 6**
- Total number of volunteers **65**



I chose FoodCare because of the twin issues it tackles - people not being able to afford food and food waste. It makes my heart happy seeing good food that would have otherwise ended up in landfill being used. I loved the people I met along the way, both volunteers and customers. If the last year has taught us anything, I think it is that connecting with our fellow humans is so important.

- Jess

TREASURER'S REPORT

I am pleased to present the audited financial reports for the year ended 30th June 2021. The result achieved for the year was a deficit of \$2,317.51.

The small loss, on first appearances appears to be unspectacular, however looking behind the figures, provides a completely different picture. During the year FoodCare has provided not only food and groceries at significantly lower prices than the supermarkets, but also free fruit and vegetables to all customers as well as free meat, milk and eggs to those people who had food vouchers supplied by the local charities. Food is also supplied to people, at no cost, who are in a crisis situation. The value of free food supplied, is estimated at a cost of \$17,126.

During the year, FoodCare received \$16,970 in donations and grants from primarily local businesses and individuals. The community support is a major source of income for FoodCare, particularly in supporting the provision of free food and is greatly appreciated.

FoodCare has more than adequate cash reserves which will ensure its future operation.

It has been a privilege to have been part of such a worthwhile organisation and a capable Management Committee .

Allan Dive B.Bus (Accounting)
Treasurer



FINANCIAL REPORTS

FoodCare Orange Incorporated

ABN 63894564503

Income Statement for the year ended 30 June 2021

INCOME	\$
Sales	90599.51
FoodCare vouchers	14353.21
Grants	2000.00
Donation	14969.66
Rent	15999.96
Interest earned	141.71
Total Income	138064.05
EXPENDITURE	
Advertising	1493.22
Bank fees	858.71
Cleaning	1870.00
Contract staff	20800.00
Electricity	4264.37
Food purchases	84318.49
less: Stock on hand 30 June 2020	(6374.61)
Fittings, equipment for shop	308.48
Insurance	2785.42
Mowing	400.00
Postage and PO box rent	136.00
Printing and stationery	2001.26
Rent	13791.67
Repairs and maintenance	690.35
Superannuation	2470.00
Telephone	744.58
Travel cost	1419.64
Volunteer expenses	2421.62
Waste collection	2345.00
Water charges	52.40
New fridges/freezer	1703.82
Website costs	1881.14
Total Expenses	140381.56
Operating surplus/Deficit	(2317.51)

FoodCare Orange Incorporated
ABN 63894564503
Statement of Assets & Liabilities as at 30 June 2021

Accumulated Funds	\$
Retained Profits	
Balance at start of year	105667.88
Surplus / (deficit) for year	(2317.51)
Retained profits at end of year	<u>103350.37</u>
Total Accumulated Funds	<u>103350.37</u>
Represented By	
Current Assets	
Cash at bank	25851.71
Debit card account	500.00
Term deposit	20638.34
Stock on hand 30 June 2021	6374.61
Debtors	2783.33
Prepayments	3306.42
Total Current Assets	<u>59454.41</u>
Non Current Assets	
Building upgrade costs	46707.96
Plant & equipment at cost	2138.00
Less: Accumulated depreciation	-2138.00
Total Non Current Assets	<u>46707.96</u>
Total Assets	<u>106162.37</u>
Liabilities	
Creditors	2812.00
Total Liabilities	<u>2812.00</u>
NET ASSETS	<u>103350.37</u>

FoodCare Orange Incorporated

ABN 63894564503

Notes to the Financial Statements for the year ended 30 June 2021

1. Entity Information

The association is an incorporated association under the Associations Incorporation Act 1984 (NSW) and holds an authority to fundraise under section 13A of the charitable Fundraising Act 1991. FoodCare is a not-for-profit entity.

2. Summary of accounting policies

Basis of preparation

This financial report is a special purpose report to meet NSW Fair Trading reporting requirements for small co-operatives. The committee has determined that FoodCare is not a reporting entity.

The financial report has been prepared on an accrual basis and is based on historical costs and does not take into account changing money values. The accounting policies have been consistently applied, unless otherwise stated.

Prior years reporting has been prepared on a modified cash reporting.

Revenue

Revenue from fundraising activities and general is recognised on an accrual basis. Interest revenue is recognised when received.

Prior years reporting of revenues have been prepared on the basis of being recognised when received.

Expenditure on New Assets

Expenditure on the acquisition of individual assets is expensed in the year of reporting if it is under an expenditure of \$2,000.

Expenditure On non-tangible assets such as website development are expensed in the year of reporting.

GST

FoodCare is not registered and is not required to be registered for GST. Revenues, expenses, assets and liabilities are GST inclusive.

Income Tax

FoodCare is exempt from income tax under section 50-10 of the Income Tax Assessment Act.

3. Contingent liabilities

There are no contingent liabilities.

4. Subsequent events

There are no subsequent events likely to materially effect the financial report.

5. Association details

The principal place of business of the Association is 142 March Street Orange NSW 2800.

FoodCare Orange Incorporated

ABN 63894564503

Statement of Committee of Management

In our opinion,

- a. the accompanying financial report fairly shows the state of affairs of the association as at 30 June 2021 and the results of its operations for the year then ended.
- b. at the date of the statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

Signed in accordance with a resolution of the Committee made on 27 October 2021.

Bev Williams
President



AUDITOR'S REPORT

I hereby certify that I have inspected the records of FoodCare Orange Incorporated and confirm that they appear to represent a true and correct record of the association for the year ended 30 June 2021.

Leanne Boss
Honorary Auditor

10 October 2021



My employer Rabobank encourages all employees to be involved in our communities, and provides “community leave” as an option to enable community and volunteering work in our local area.

I've spread out my available time to help FoodCare on a regular basis by collecting food items from a local supermarket once a week. I enjoy this small contribution which I can fit into my work schedule, and I know I'm helping others in need and reducing food waste at the same time. I'm lucky to work for an organisation that sees the benefit of being involved in the local community - I can contribute to an organisation of my own choice and in an area, I am passionate about.

- Ned, employee of Rabobank Australia

2020/2021 VOLUNTEERS

Helen Bilenkij
Barbara Bloomfield
Paul Bridge
Barbara Brownrigg
Margaret Carmichael
Annette Collins
Lee Cook
Margaret Corby
John Craven
Raewyn Cubin
Brooke Daniels
Jaq Davies
Susan Dean
Jennifer Derrick
Allan Dive
Stacey Duffy
Chris Durack
Claire Evans
Alex Grevink
Christine Hawke
Roslyn Hodges
Anne Hopwood
Michael Horth
Heather Huthnance
Rowan Jaffray
Paul Kelly
Jen Keyes
Kerry Kidd
Tony Kirkwood
Jo Krats
Jenny Maxey

Robert McLaughlin
AnneMaree McLaughlin
Ann McMillan
Helen Moon
Neil Moon
Lance Moore
Mary Rose Moses
Mary Moss
Kerrie Nicholls
Susan Patterson
Bill Pattinson
Leanne Peters
Heather Rademaker
Catherine Rainger
Tony Rhead
Michael Seccombe
Peter Simcock
Wendy Sissian
Marjorie Strong
Nerida Sweetapple
Roger Tarrent
Terry Tilston
Michael Young
Bruce Valentine
Darryl Walker
Kylie Warren
Bob Waterson
Bev Williams
Peter Willis
Simon Wright

Thankyou to all of these volunteers without whom FoodCare could not operate.



We are proud to partner with FoodCare Orange and the work they do to support families locally and in the wider community, especially in providing affordable food and nutritional education to those in need. It is important for us to help organisations which support food sustainability and waste reduction to ensure the ongoing health and vitality of our communities.

- Fresh Fodder – Food for Entertaining & Grazing

