

ANNUAL REPORT 2021/22



FOODCARE
FOOD RELIEF. FOOD RESCUE.

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FoodCare is extremely grateful to donors of funds, food and goods that enable FoodCare to assist those living in and around Orange on low incomes to remain food secure.

PRESIDENT'S REPORT

It seems inconceivable that I would be presenting our report for the 2021/2022 reporting period with most of New South Wales going into full lockdown in July 2021. The difficulties and challenges this presented for many were well documented by all forms of media, but throughout this period FoodCare was able to maintain its operation because of the wonderful support of all our volunteers. We also had an established Covid plan in operation that ensured the health and safety of volunteers and customers, we introduced a QR code and of course like all the State, masks were mandatory until that health order was rescinded.

We were extremely fortunate to receive some very generous donations which enabled FoodCare to continue the value add of extra free groceries to those under significant financial stress and to continue our weekly purchase of additional produce to supplement the food we rescue. We are also incredibly grateful to many in the community for their generous donations either financially or with grocery items. This level of generosity enables FoodCare to provide extra assistance to those in the community who find themselves in extremely difficult circumstances and without much support. FoodCare also partnered with Anglicare during the year which enabled another layer of support for those in need.

Our home delivery service was much needed and kept remarkably busy during the lockdown and beyond as many families who had to isolate, were in very difficult circumstances and in need of hampers and food relief packages which FoodCare was able to supply.

We would like to extend a big thank you to a number of local schools for choosing FoodCare to support, with very generous donations which enhanced our ability to offer ongoing support whenever it is needed.

In March 2022, The Hon Linda Burney (the then Shadow Minister for Families and Social Services and Indigenous Australians) was conducting a whistlestop tour of the Central West and wanted to visit FoodCare. We were delighted to show Ms Burney around the shop and to discuss our operation and the extent of our service and outreach into the community.

We sadly said farewell to one of our committee members, Catherine Rainger and thank her for her commitment and support over her tenure on the Committee. Happily, Catherine is not lost to FoodCare and will continue in her volunteering role.

With the election of our new Council, we decided to extend an invitation to all councillors to visit FoodCare and see how we operate and the service we provide to customers and the many vulnerable people in our community. We were able to partner with Council this year with their wood bank drive which was gratefully received by those who accessed the service as the last two years Council was not able to offer it because of the pandemic.

FoodCare was an exhibitor at the Seniors Festival Event, it was great to have that outreach into the community again as many of these projects were put on hold for health and safety reasons. This festival gave seniors an opportunity to gain knowledge of all the services that are available to them and to spend time with exhibitors.

We would also like to extend a massive thank you to all our wonderful home gardeners who generously donate their excess produce to FoodCare, these donations enable our customers to access delicious home-grown food at no cost.

This will be my last report as president, I have enjoyed the last three years and feel it is time to hand over the baton to a new set of hands. I wish the incoming president all the very best and know whoever takes on the task FoodCare will be in great hands. I am delighted to say that I will remain on the committee in a different capacity and in my volunteer role as well.

Last but certainly not least, a huge thank you to our hardworking committee, Lee Cook (Vice-president), Alex Ruse (Secretary), Allan Dive (Treasurer), Anne Hopwood (Volunteer Coordinator), Sue Clarke, Kate Baxter and to Kylie Warren (Food Coordinator), our team leaders, food collectors, bus drivers and all our shop volunteers. Without your commitment and continued support there would be no FoodCare. Part of the committee's role is regularly revising our strategic plan which in turn revitalises and improves the operation of FoodCare. All committee members participate and contribute to this process, and I would like to take this opportunity to say thank you to you all, but a special mention must go to Alex and Kate for their very hard work in driving this project.

Let's hope that 2023 finds us all living as normally as possible but regardless of what happens FoodCare will be available to all who are experiencing difficult circumstances and need support.

Bev Williams
President

COMMITTEE MEMBERS

Bev Williams - President

Bev happily retired in July 2018 having spent her whole working life in the financial and retirement planning sector. During her working life, Bev became a volunteer with the Vinnies food van from inception and a Lifeline counsellor. Before finishing work she researched some new volunteer opportunities which is where she found FoodCare, it appealed because of its outreach into the community which helps to make a difference to the lives of those who use the service.

Lee Cook - Vice President

Lee is a qualified veterinarian who has been retired for a number of years. He worked mainly for the Department of Primary Industries in policy and legislation and represented the Department at a number of state and international activities. Since his retirement he has trained and subsequently worked in teaching English as a second language both in Australia and overseas. He has previously held committee positions in his local church and other community organisations, and has worked with migrant support, ESL teaching face to face and online, as well as with FoodCare.

Allan Dive - Treasurer

Allan holds a Bachelor of Business degree majoring in accounting. Most of his career was spent working in local government, holding positions such as accountant/chief clerk, finance manager, director of finance and corporate services and general manager. Allan ceased working in local government in 2011 and transitioned from a part-time to a fulltime farmer up until his retirement in 2019.

Alex Ruse - Secretary

Alex has been involved in the community services sector for over 30 years, particularly in the areas of family work and education. She has worked as a TAFE teacher in the Community Services faculty for the past 20 years. Alex has a Graduate Certificate in Community Practice and a Cert IV in Governance and has held positions on several local and state boards of management.

Anne Hopwood OAM – Volunteer Coordinator

Anne has had a long career working in the community services sector and held the position of Community Services Manager with Orange Council. She has been a board member of a number of not-for-profits organisations in Orange and ran her own consultancy business Pinnacle Partnerships for ten years. Anne holds a Degree in Social Science and a Post Graduate Certificate in Social and Community Practice and is an accredited mediator.

Sue Clarke – General Member

Sue has a long-time background in education and for the last 20 years has worked with NetWaste, a regional waste group consisting of 26 councils in central & western NSW as environmental learning adviser. Sue works with councils and community groups across her region to develop and implement education programs that focus on improved waste management. The opportunity to be part of the FoodCare Committee has been a most rewarding experience from both a work and personal perspective. Sue really enjoyed making the most of some free time created by the COVID pandemic as it allowed her to volunteer in the FoodCare supermarket for the first time. Getting to know some of our customers and seeing first-hand how it all works was invaluable, and I hope to get back into the hands-on volunteer mode in the future.

Catherine Rainger – General Member

Catherine is a recent arrival in Orange and joining FoodCare has not only afforded her the opportunity of seeing first-hand the results of a coordinated food relief program, but given her the opportunity to meet many new people. She has degrees in both accountancy and education, as well as running her own business in tutoring for 25 years. She has occupied positions on several committees whilst raising a family.

Kate Baxter AM – General Member

Kate Baxter holds a degree in social work and post graduate qualifications in social work, education and counselling. She is a fellow of the Institute of Managers and Leaders and a graduate of the Australian Institute of Company Directors. Kate currently runs a consulting business based in western NSW. Prior to that she worked for 36 years in NSW Government – most recently as the head of TAFE in western NSW. Kate has previously held board positions in regional development, social services, and regional economic research.

VOLUNTEER COORDINATOR'S REPORT

The end of another successful year and a big thank you to the 60 or so volunteers who are committed to ensuring that FoodCare is open each week by providing food relief to the community, collecting food rescue items from the major supermarkets, and driving customers to and from the shop.

FoodCare is in a very fortunate position as it regularly attracts new volunteers who would like to be involved in some way. Currently we have a waiting list which is a far cry from remarks I have heard from other Volunteer Coordinators who find it hard to attract volunteers. We are also fortunate that volunteers once onboard are happy to stay with FoodCare and there are few changes within the teams. Some volunteers have been with FoodCare for nearly ten years from the very first day the service opened its doors. Perhaps some of the strategies that FoodCare employs helps towards the very high retention rate for example regular emails to keep volunteers informed, creating a team approach so members build rapport with one another and lastly ensuring that volunteers don't over commit.

During the year we held three Team Leaders meetings, two bus driver meetings provided training on 'difficult situations', attended the seniors' expo, welcomed CSU Medical Students and celebrated Volunteer Week in May.

Covid disrupted some events including our end of year celebrations but did not stop the shop from operating all through the year due to the commitment of volunteers.

To minimize the shop's green waste FoodCare donates excess bread to several community services as well as 'chook buckets' to customers with chickens. FoodCare now provides excess bread to three schools who provide breakfast programs for their students. FoodCare has a policy that whenever there is a surplus of food it will be donated on to other services.

During the year FoodCare established a partnership with Anglicare whereby they fund FoodCare \$10 vouchers that are given to customer who present with little money and are in desperate need. This is a great partnership and volunteers were willing to be involved and carry out the necessary paperwork on their shift.

I thank all the volunteers, whatever their role, as together a much-needed service is provided seamlessly to the community and may in 2023 be more in need as the economic forecast becomes more serious. It is a pleasure for me to work with such great people who all endeavour to do their very best for the service. I thank each and every one of the volunteer teams.

Anne Hopwood OAM
Volunteer Coordinator



Celebrating National Volunteer Day

FOOD COORDINATOR'S REPORT

FoodCare purchases non-perishable goods and other non-food products, weekly, from FoodBank NSW/ACT, the largest hunger relief organisation in Australia. Foodbank rescues edible surplus food and groceries from farmers, manufacturers & retailers ensuring it doesn't end up in landfill. Foodbank provides 90% of all food relief in NSW.

In the past year we have been able to order chilled and frozen goods on a trial basis. This hasn't been possible in the past as we haven't had access to refrigerated transport, however through the impetus of Food Rescue Central West and the assistance of Foodbank this has been made possible.

FoodCare volunteers also collect food from Woolworths and Coles, both of whom have strategies in place to ensure food suitable for human consumption does not go to landfill. Volunteers also collect from Aldi. All major supermarkets have significantly reduced their levels of food waste through sustainability practices. Unfortunately, the result for FoodCare, is that there is less food available to 'rescue'.

In order to supplement our fresh food supplies our Social Harvest initiative continues, whereby local members of the community, schools and others have donated excess fruit and vegetables they have grown to assist FoodCare customers have access to beautiful, fresh-picked and often organically grown produce.

In the past 12-months, FoodCare has committed the bulk of financial donations received (around \$20,000) toward purchasing additional fresh fruit and vegetables from local suppliers and the Sydney Markets to give away to FoodCare customers. We have also purchased other food and groceries locally, that we then provide at cost price or marginally below cost price. This ensures that customers can access all of the food groups, groceries and personal care products they require from the one shop.

In addition, over the last year committee member Sue Clarke was able to access a small amount of funding from the Environment Protection Authority to start a small garden at the back of the FoodCare shop.

Maintaining a regular supply of fresh produce for our customers isn't always easy so our aim is to try and boost the availability by growing some of our own. The position and the size of our small garden limits what we can grow but many thanks to the Environmental Learning Facility Community Gardeners who have invited us to share some of the garden space they have in the showground. Thank you to everyone who has helped along the way and here is hoping we can boost what is on offer for our customers over the next 12 months.

The Baptist church, Anglican Grammar School, James Sheehan Catholic High School, Canobolas Rural Technology High School and many individuals including small children using their pocket money have contributed to supporting FoodCare customers through donating non-perishable items and personal care products. These items are set aside specifically for customers who may have little or no money or may be homeless and have no access to cooking facilities.

Finally, at the end of each year, we purchase Christmas hampers from Foodbank for families to purchase. At a cost of \$20 each, they have an assortment of goods to help people at Christmas time.

We would like to thank the following for their ongoing support of FoodCare:

Suppliers

- Alpine Country Meats
- Canobolas Eggs
- IGA
- Martelli Orchards
- Woolworths
- Country Fruit Distributors

Food Donors

- Aldi
- Allandale Pastured Free Range Eggs
- Anglican Grammar School
- Canobolas Rural Technology High School
- Carbeen Pastured Produce
- Coles
- Country Fruit Distributors Orange
- Factory Espresso
- Foodbank NSW/ACT
- Food Rescue Central West and Hope Care Bathurst
- Fresh Fodder

- Hillside Orchard
- IGA
- James Sheahan Catholic High School
- Kinross Wolaroi School
- Martelli Orchards
- Mitre 10
- Orange Baptist Church
- Produce From Orange
- Racine Bakery
- Rosedale Farm
- Thornbrook Orchard
- Upper House Bakery
- Waratah's Pre-School
- Woolworths
- Individuals, families and the community of Orange (often anonymously)

In conclusion I'd like to thank all my wonderful delivery volunteers who unload, mark and stock the shelves ready for our customers, as well as the many pick up helpers that collect from the local supermarkets/orchards.

I would like to thank the committee and shop volunteers for again supporting me in my role as Food Coordinator, it's been another busy but fantastic year. I always enjoy my role and look forward to another great year.

We hope to have continued support from our current suppliers/producers, and very much welcome new suppliers/producers on board in 2023.

Kylie Warren
Food Coordinator



TRANSPORT COORDINATOR'S REPORT

FoodCare continues to provide free door to door transport for its customers two mornings a week. This is made possible through the generous support of LiveBetter which provides a bus to us free of charge.

Bookings are made to a dedicated phone the day before the required trip. We find numbers of our customers also get themselves to FoodCare and then use the bus to get their shopping home.

The number of customers carried varies markedly. We also find someone using the bus for a while, then stopping, while new users take up the service.

We currently have 5 drivers who are rostered to drive the bus. The drivers are on a rotating roster that usually covers a three month period. A bus coordinator meets with the drivers every couple of months to discuss the rostering and any issues that may have arisen from them or from the committee.

During this financial year, numbers have varied widely week by week. As indicated above we usually take more customers home than we pick up. In fact there were nearly twice as many taken home as picked up. The overall number of passengers carried last year was about 435.

This means just over 4 passengers are carried each day – a figure quite close to that for last year.

We can only provide this service because of the generosity of LiveBetter and the drivers who volunteer their time to support FoodCare and its customers.

Lee Cook / Mike Seccombe
Bus Coordinators

TREASURER'S REPORT

I am pleased to present the audited financial reports for the year ended 30th June 2022. The result achieved for the year was a deficit (loss) of \$4,700.95. The management committee had set the budget for the year with the expectation of a deficit result.

In this fiscal year, FoodCare has continued to provide not only food and groceries at significantly lower prices than the supermarkets, but also free fruit and vegetables to all customers as well as free meat, milk and eggs to those people who had food vouchers supplied by the local charities. Food is also supplied to people, at no cost, who are in a crisis situation. The value of free food supplied, is estimated at a cost of \$20,658.

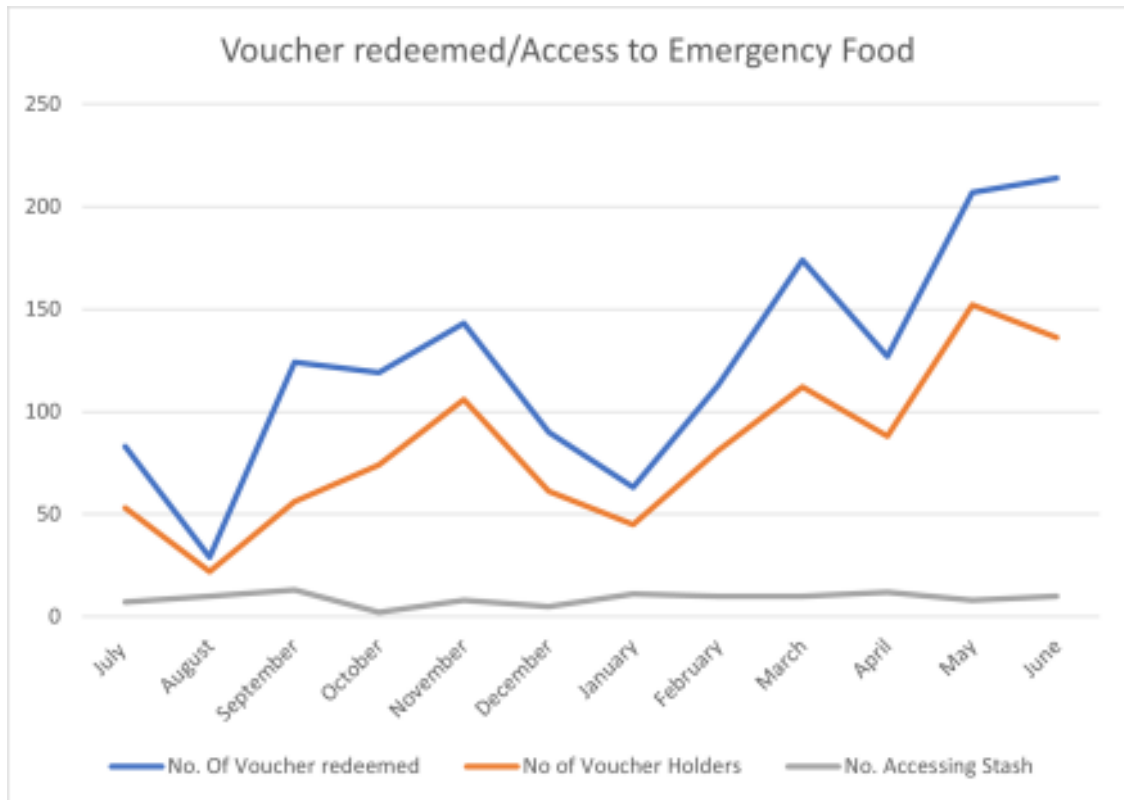
During the year, FoodCare received \$15,327.67 in donations from the community (not including donated food) and specific purpose grants of \$3,000 from ClubsNSW and \$1,000 from Newcrest Mining. The community support is a major source of funding for FoodCare, particularly in supporting the provision of free food. The continued support of the community is essential for the operation of FoodCare and is greatly appreciated.

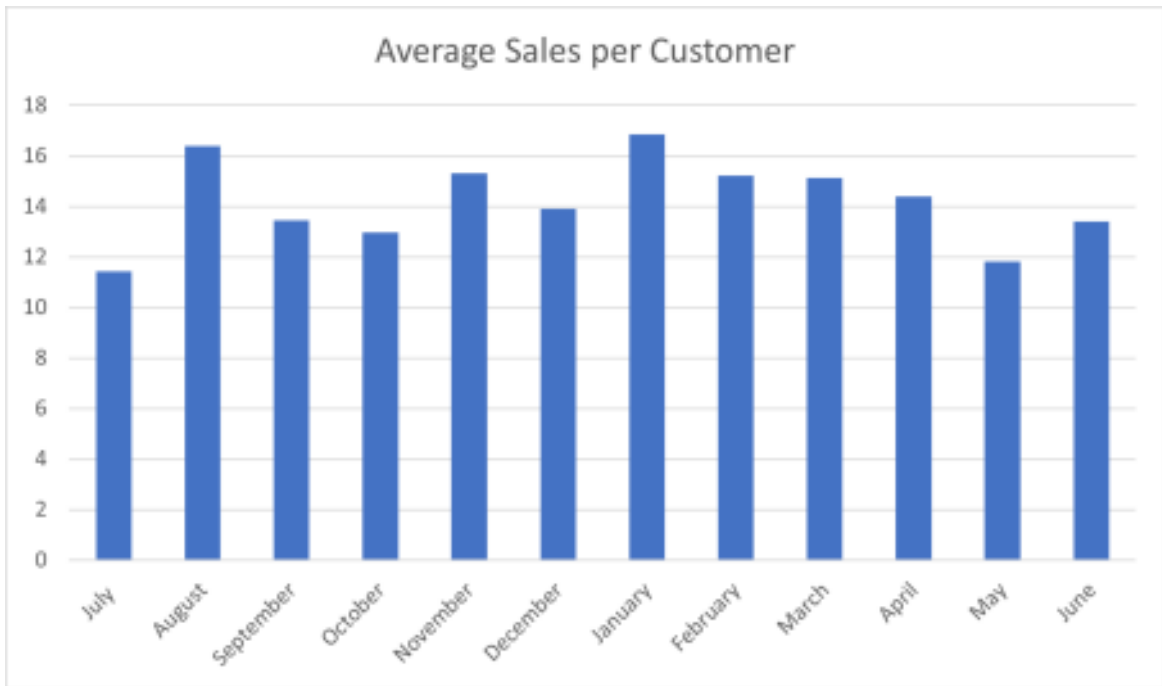
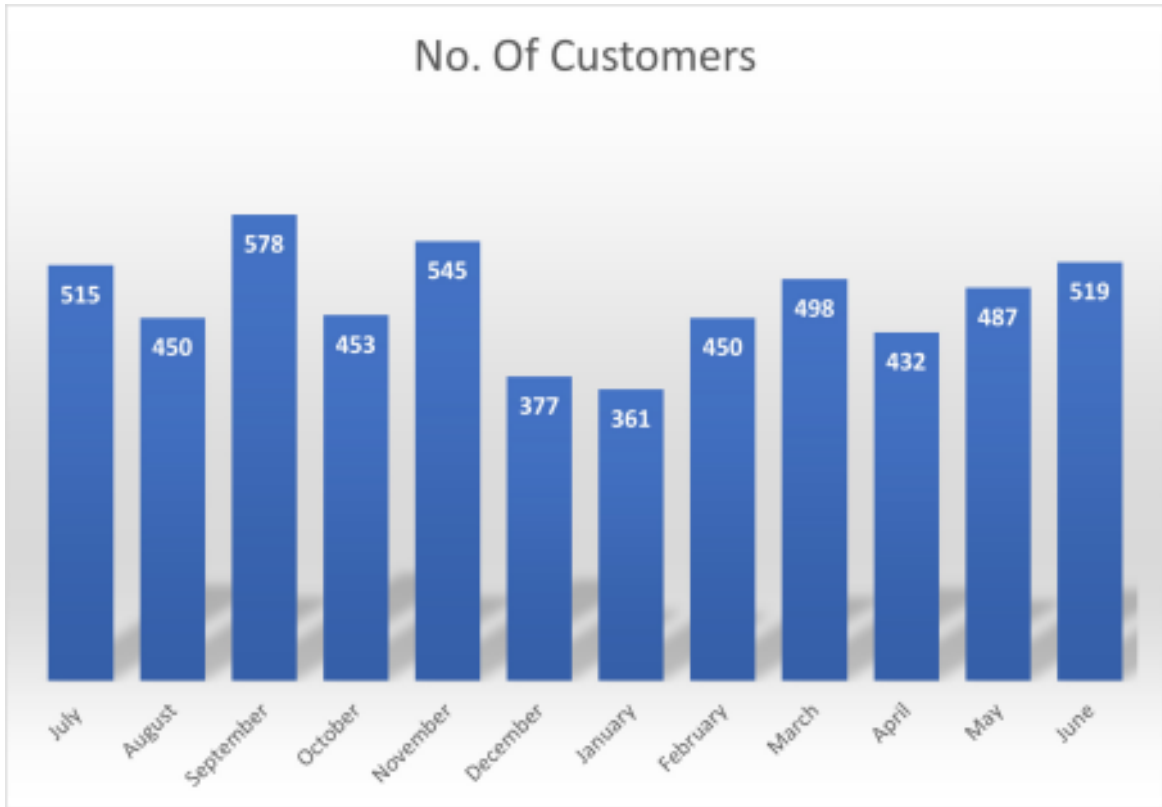
FoodCare has adequate cash reserves which will ensure its continued operation.

It has been a privilege to have been part of such a worthwhile organisation and a capable management committee.

Allan Dive B.Bus (Accounting)
Treasurer

FOODCARE FACTS AND FIGURES







In a customer survey conducted about the last 12 months, 48% of customers reported they had been provided with FoodCare vouchers from a service provider to assist them to shop at FoodCare. In addition, 25% of customers surveyed were assisted with food and groceries when they presented at FoodCare with no vouchers and or no money.



FINANCIAL REPORTS

Foodcare Orange Incorporated
ABN 63894564503
Income Statement
For the Year Ended 30 June 2022

	2022
	\$
REVENUE	
Donations	15327.67
Sales	84695.23
Grants	4000.00
Foodcare Vouchers	19010.00
Rent	16104.96
Interest Received	51.33
Total Revenue	139189.19
EXPENSES	
Advertising	148.54
Bank Fees	676.85
Cleaning	2915.00
Contract Staff	21840.00
Electricity	3340.38
Food Purchases	83312.05
Less Stock on Hand 30/6/21	-632.44
Fittings, Equipment for Shop	656.65
Insurance	3014.00
Mowing	530.00
Postage & PO Box Rent	144.00
Printing & Stationery	1273.49
Rent	12869.85
Repairs & Maintenance	0.00
Sundry Expenses	2393.38
Superannuation	2188.00
Telephone	951.14
Travel Costs	625.73
Volunteer Expenses	1816.57
Waste Collection	1890.00
Water Charges	33.05
Website Costs	2264.90
Purchases- Plant & Equipment-Awning	1639.00
Total Expenses	143890.14
Operating Deficit	-4700.95

Foodcare Orange Incorporated
ABN 63894564503
Statement of Assets & Liabilities
As at 30 June 2022

	2022 \$
Accumulated Funds	
Retained Profits	
Balance at start of year	103350.37
Surplus(deficit) for year	-4700.95
Retained profits at end of year	98649.42
Total Accumulated Funds	98649.42
Represented By	
Current Assets	
Community Fee Saver Account	20885.02
Debit Card Account	500.00
Term Deposit	20689.67
Stock on Hand 30/6/22	7007.05
Debtors	1730.69
Prepayments	3858.03
Total Current Assets	54670.46
Non Current Assets	
Building Upgrade Costs	46707.96
Plant & Equipment at Cost	2138.00
Less Accumulated Depreciation	-2138.00
Total Non Current Assets	46707.96
Total Assets	101378.42
Liabilities	
Unpresented Cheques	0.00
Creditors	2729.00
Total Liabilities	2729.00
NET ASSETS	98649.42

**Statement of Committee of Management
Foodcare Orange Incorporated
ABN 63894564503**

In our opinion,

- (a) the accompanying financial report fairly shows the state of affairs of the association as at 30 June 2022 and the results of its operations for the year then ended.
- (b) at the date of the statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

Signed in accordance with a resolution of the Committee made on 26 October 2022.

B. A. Williams.

Bev Williams
President



1 Entity Information

The association is an incorporated association under the Associations Incorporation Act 1984 (NSW) and holds an authority to fundraise under section 13A of the Charitable Fundraising Act 1991. Foodcare is a not-for profit entity.

2 Summary of accounting policies

Basis of preparation

This financial report is a special purpose financial report to meet NSW Fair Trading reporting requirements for small co-operatives. The committee has determined that Foodcare is not a reporting entity.

The financial report has been prepared on an accrual basis and is based on historical costs and does not take into account changing money values. The accounting policies have been consistently applied, unless otherwise stated.

Revenue

Revenue from fundraising activities and general is recognised on an accrual basis. Interest revenue is recognised when received.

Expenditure on New Assets

Expenditure on the acquisition of individual assets is expensed in the year of reporting if it is under an expenditure of \$2000.00.

Expenditure on non-tangible assets such as website development is expensed in the year of reporting.

GST

Foodcare is not registered and is not required to be registered for GST. Revenues, expenses, assets and liabilities are GST inclusive.

Income Tax

Foodcare is exempt from income tax under section 50-10 of the Income Tax Assessment Act, 1997.

3 Contingent liabilities

There are no contingent liabilities.

4 Subsequent events

There are no subsequent events likely to materially effect the financial report.

5 Association details

The principal place of business of the Association is
142 March Street
Orange NSW 2800

AUDITOR'S REPORT

Foodcare Orange Incorporated
ABN 63894564503

I hereby certify that I have inspected the records of Foodcare Orange Incorporated & confirm that they appear to represent a true & correct record of the association for the year ended 30 June 2022.



Leanne Boss
Honorary Auditor
27-Sep-22



2021/2022 VOLUNTEERS

Shop

Helen Bilenkij

Robert Bird

Barbara Bloomfield

Paul Bridge

Barbara Brownrigg

Annette Collins

Margaret Corby

Raewyn Cubin

Brooke Daniels

Jaq Davies

Jennifer Derrick

Allan Dive

Stacey Duffy

Claire Evans

Anne Farrell

Catherine Fryda

Christine Hawke

Roslyn Hodges

Anne Hopwood

Heather Huthnance

Rowan Jaffray

Paul Kelly

Jen Keyes

Kerry Kidd

Jo Krats

Jenny Maxey

Robert McLaughlin

AnneMaree McLaughlin

Ann McMillan

Helen Moon

Neil Moon

Mary Rose Moses

Mary Moss

Kerrie Nicholls

Bill Pattinson

Leanne Peters

Heather Rademaker

Catherine Rainger

Joy Rangott

Tony Rhead

Alex Ruse

Lorraine Short

Wendy Sissian

Marjorie Strong

Roger Tarrent

Bruce Valentine

Bob Waterson

Anne Weale

Bev Williams

Kylie Warren

Lawn Mowing

John Moss

Food Collectors

Charles MacKinnon
Alex Grevink
Camille Warren
David Huthnance
Michael Young

Nerida Sweetapple
Peter Willis
Peter Simcock
Simon Wright
Tony Kirkwood

Drivers

Lee Cook
Chris Durack
Susan Dean
Lance Moore

Michael Seccombe
Darryl Walker
Christopher Wood

Stock

Michael Horth
Gavin Smith

Sotty Grant
Heather Grant



Lee Cook, The Hon. Linda Burney, Bev Williams and Anne Hopwood discuss FoodCare



Community giving through FoodCare's Social Harvest initiative



FoodCare's longest serving volunteer Kerrie Nicholls with a CSU Medical Student

